



For Victims and Survivors of Domestic Violence

Pima County Attorney's Office
Victim Services Division

Contact us Monday through Friday, 8am-5pm
(520) 740-5525

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INTRODUCTION TO DOMESTIC VIOLENCE AND ABUSE

Domestic Violence is a pattern of coercive control that one person exercises over another in order to get their way. Abuse is a behavior that compels another person to behave in ways that they do not freely choose, which arouses fear, and is emotionally or physically harmful.

- Has your intimate partner ever pushed, slapped, hit or hurt you in some way?
- Has your intimate partner ever hurt or threatened you?
- Has your intimate partner ever forced you to do something you did not want to?
- Is there anything that goes on at home that makes you feel afraid?
- Does your intimate partner prevent you from eating or sleeping, or endanger your health in other ways?
- Has your intimate partner ever hurt your pets or destroyed your clothing, objects in your home, or something you especially cared about?
- Has your intimate partner taken the children without permission, threatened to never let them see you again, or otherwise harmed them?

Domestic violence is abuse that happens in a personal relationship. It can happen between past or current partners, spouses, or boyfriends and girlfriends and between family members. It is a serious crime that may include physical, sexual, psychological, or emotional abuse. The most difficult step is often admitting you are being or have been abused. The offender's violence is the problem, not you. You do not provoke it, or deserve it.

Your safety is most important, and you know best which options are likely to keep you safest given your circumstances. Sometime leaving the abusive relationship is the best and only option, but it is important to keep in mind that it may generate additional safety concerns. *Domestic abusers often escalate their violence when the family member they are abusing tries to leave.*

If you are being abused, you should consider creating a safety plan to help you stay safe based on your unique situation and circumstances. Domestic violence advocates can help you develop a plan. It is important that you know where to get help, and that you are able to talk to someone about what is happening to you.

You are not alone. Your support network includes counseling services, hotlines, support groups, legal resources, and local women's centers/shelters, that can help you! The Pima County Attorney's Victim Witness Program has victim advocates who can provide information about the criminal justice process, orders of protection, your rights as a domestic violence victim, and may offer additional resources and support to assist you when you are ready. During business hours (**M-F, 8am-5 pm**) you can reach an advocate in our office by calling **(520) 740-5525**. Domestic Violence advocates are available through Emerge Center Against Domestic Abuse **24-hours a day at (888) 428-0101**.

RESTRAINING ORDERS

Order Of Protection

This type of court order is intended to prevent acts of domestic violence. An Order of Protection can be requested if:

- Past or present dating relationship
- Married or Divorced
- Living together now or in the past
- Family member
- Have had child together, or one of the parties is pregnant

There is **no fee** to file an order of protection, or to serve the order. The Emerge Center's outreach offices have a web camera to obtain an Order of Protection from Tucson City Court. Superior Court's Orders of Protection must be petitioned for in person at the Superior Court.

Injunction Against Harassment

This type of court order prohibits a person from harassing another person or business. This type of order can be requested if:

- Neighbor or coworker
- Stranger

A waiver may be requested if the requesting party cannot afford fees associated with Injunction against Harassment. Fees are as follows:

- Tucson City Court: \$25 flat fee
- Pima County Superior Court: \$16 plus \$2.40 per mile for service
- Pima County Justice Court: \$16 plus \$2.40 per mile for service
- Marana Municipal Court: Free within Marana City limits
- Green Valley Justice Court: Free within Green Valley, Sahuarita, and Amado

Important considerations for both types of restraining orders (both Orders of Protection and Injunctions Against Harassment):

- Effective for **one year** from the date of service.
- To be in effect, the defendant named in the order must be physically served with the document by a law enforcement officer or process server.
- To renew, you must reapply at the appropriate court before the year expires.
- Orders/Injunctions are independent of the "conditions of release" imposed by a judge on a defendant in a criminal case.
- Defendant may be arrested if the order is violated.
- Orders prohibit the defendant from contacting the plaintiff/victim.
- The defendant has the right to contest the order and be heard by a judge. The court will notify you, the plaintiff/victim of any hearing date and time. Remember to keep your contact information updated.
- If you do not appear at the hearing where the defendant is contesting the order, the order will be dismissed.
- Only a judge can modify or dismiss a restraining order.

Where to obtain a restraining order:**Pima County Superior Court**

110 W. Congress

(520) 740-3210 (M-F, 8-5)

www.sc.pima.gov

(For cases with a pending divorce or paternity action, or if you plan to file within 30 days)

Tucson City Court

103 E. Alameda

(520) 791-4971 (M-F, 8-5)

<http://cms3.tucsonaz.gov/courts>**Oro Valley Magistrate Court**

11000 N. La Canada

(520) 229-4780 (M-F, 8-5)

[www.orovalleyaz.gov/town Government/Court.htm](http://www.orovalleyaz.gov/town_Government/Court.htm)**Emerge! Center Against Domestic Abuse**

(520) 795-4266 or (888) 428-0101 (M-F, 8-4:30)

Linea de crisis/Espanol- (877) 472-1717

www.emergecenter.org**Pima County Justice Court**

115 N. Church

(520) 740-3171 (M-F 8:30-4:30)

www.jp.co.pima.az.us/**Marana Municipal Court**

11555 W. Civic Center Drive

(520) 382-2700 (M-F, 8-4)

www.marana.com/index.aspx?NID=17**Green Valley Justice Court**

601 N La Canada (Green Valley)

(520) 648-0658 (M-F, 8-4)

www.pima.gov/depts/jcgv.html**Sahuarita Municipal Court**

360 W Sahuarita Center Way

(520) 344-7150 (M-F, 8-4)

www.ci.sahuarita.az.us/index.php/town-departments/municipal-court.html

ARRESTS AND INITIAL APPEARANCES

What happens when a person is arrested?

After arrest, the person is transported and booked into the Pima County Jail. The law requires that the person appear before a judge within 24-hours of the arrest. This initial appearance can occur within just a few hours depending on the time of day the person was arrested. At the **initial appearance**, the judge will:

- Inform the arrestee of the charges;
- Set the arrestee's conditions of release and appoint counsel if necessary; and
- Decide if the arrestee should be held in jail, released after posting a bond, released on their own recognizance, or released to a third party such as Pretrial Services.

Initial Appearances and Victims' Rights

A **victim has the right** to express to the court their feelings, concerns and opinions about the arrestee's **release**. The victim can attend the **Initial Appearance** and tell the judge if the victim would like the defendant held or released from custody. At that time, the victim may share any concerns about security and safety. The victim may also request that the arrestee have no contact with them or their family, and not be permitted to come to the victim's residence or workplace. A Pima County Attorney will be present at the initial appearance and will be available to assist. Pretrial Services will make every effort to contact you prior to the initial appearance to ask for input regarding the defendant's release. If you have not been contacted within two hours of the hearing you are encouraged to contact **Pretrial Services** at **351-8282**. If a victim would like to be notified if the defendant is released from jail, they must contact **Inmate Records** at **351-8200** (24 hour phone line.)

Initial appearances are held two times each day:

- **At 9:00 a.m. Initial Appearances** are held at the **Pima County Jail Complex** located at 1801 S Mission.
- **At 8:00 p.m. Initial Appearances** are held at the **Pima County Jail Complex** located at 1801 S Mission.

Usually, those defendants arrested between the hours of 7:30 p.m. and 7:30 a.m. attend the 9a.m. court session. Those arrested between the hours of 7:30 a.m. and 7:30 p.m. usually attend the 8p.m. session. There may be times when the defendant is seen earlier or later, depending upon the individual circumstances of the arrest.

Juvenile Cases

All cases involving juvenile defendants are handled at the **Pima County Juvenile Court Center** located at **2225 E. Ajo Way**. **If the defendant is a juvenile** and has been **physically arrested** (not cited and released) the victim may attend the Juvenile Detention Hearing:

- Monday through Friday, Juvenile Detention hearings are held at **3p.m.** The victim may call **740-2991** between 8 a.m. and 5 p.m., and ask to speak to a Victim Advocate to give input about release.
- On weekends and holidays, Juvenile Detention Hearings are held at **10:30 a.m.** Call

(520) 740-2003 to give input.

POLICE, PROSECUTION AND COURT INFORMATION

Police

AZ Department of Public Safety www.azdps.gov	(602) 223-2000
Marana Police www.marana.com/index.aspx?NID=58	(520) 382-2000
Oro Valley Police www.ovpd.org/Page881.aspx	(520) 229-4900
Pascua Yaqui Police www.pascuayaqui-nsn.gov	(520) 879-5600
Pima Community College Police www.pima.edu/dps/	(520) 206-2692
Pima County Sheriff's Non-Emergency www.pimasheriff.org	(520) 351-4900
Pima County Sheriff's Records www.pimasheriff.org/departments-services	(520) 351-4650
Sahuarita Police www.ci.sahuarita.az.us	(520) 344-7000
South Tucson Police www.southtucson.org	(520) 622-0655
Tohono O'odham Police	(520) 383-3275
Tucson Airport Authority www.flytucsonairport.com/tucson-airport-authority/public-safety	(520) 573-8182
Tucson Police Non-Emergency http://tpdinternet.tucsonaz.gov/Contacts	(520) 791-4444
Tucson Police Records http://tpdinternet.tucsonaz.gov/Contacts	(520) 791-4484
University of Arizona Police www.uapd.arizona.edu	(520) 621-8273

Prosecution

Pima County Attorney's Office www.pcao.pima.gov	(520) 740-5600
Marana Prosecutor's Office	(520) 382-1900
Oro Valley Prosecutor's Office www.orovalleyaz.gov/Town_Government/Town_Attorney.htm	(520) 229-4760
Sahuarita Prosecutor's Office www.ci.sahuarita.az.us/index.php/town-departments/law/criminal-division.html	(520) 822-8830
South Tucson Prosecutor's Office	(520) 740-1802
Tucson City Prosecutor's Office www.tucsonaz.gov/prosecutor	(520) 791-4104

Courts

Marana Municipal Court www.marana.com/index.aspx?NID=17	(520) 382-2700
Oro Valley Magistrate Court www.orovalleyaz.gov/Town_Government/Court.htm	(520) 229-4780
Pima County Justice Court www.jp.co.pima.az.us/	(520) 740-3171
Pima County Justice Court-Calendar www.jp.pima.gov/pccjcCalendar/default.aspx	(520) 740-3171
Pima County Justice Court-Green Valley www.pima.gov/depts/jcgv.html	(520) 648-0658
Pima County Juvenile Court www.pcjcc.co.pima.az.us/index.asp	(520) 740-2000
Pima County Superior Court www.sc.pima.gov	(520) 740-4200
Pima County Superior Court-Calendar www.sc.pima.gov/?tabid=76	(520) 740-4240
Sahuarita Municipal Court www.ci.sahuarita.az.us/index.php/town-departments/municipal-court.html	(520) 344-7150
South Tucson City Court www.southtucson.org/user/courts/Courts.html	(520) 917-1568
Tucson City Court http://cms3.tucsonaz.gov/courts	(520) 791-4216

Jail

Pima County Jail-Main www.pimasheriff.org/jail-info	(520) 351-8111
Pima County Jail-Minimum Facility www.pimasheriff.org/jail-info	(520) 351-8311
Pima County Jail-Inmate Records	(520) 351-8200
Pre-Trial Services (Pre-IA) www.sc.pima.gov/?tabid=82	(520) 351-8282
Pre-Trial Services (Post-IA) www.sc.pima.gov/?tabid=82	(520) 740-3310

DOMESTIC VIOLENCE SERVICES**Shelters and Safe Houses**

Elder Shelter DV (Pager)	(520) 566-1919
Emerge! Center Against Domestic Abuse www.emergecenter.org	(520) 795-4266 or (888) 428-0101
Emerge Center Against Domestic Abuse TTY Number	(520) 795-3177
Emerge! Linea de crisis/Espanol	(520) 573-3637
Wingspan LGBT Hotline (24 hours)	(520) 624-0348 or

www.wingspan.org (800) 553-9387
 Kom Cukud Ti—Tohono O-Odham Nation (Safe house) (866) 666-4889
 Genesis House (Green Valley/Sahuarita) (520) 648-3589

Domestic Violence Advocacy

National DV Hotline (800) 799-7233
www.thehotline.org
 Emerge! Center. Against Domestic Abuse (520) 792-4266 or
www.emergecenter.org (888) 428-0101
 Emerge! Linea de Espanol (520) 573-3637
 DMAFB Family Advocacy (520) 228-2104
 Pima County Attorney's Office Victim Services Division (520) 740-5525
www.pcao.pima.gov/vicwit.htm
 Tohono O'Odham Nation, Prosecutor's Office (520) 383-4590
 Tucson Indian Center (520) 884-7131
 Wingspan LGBT Hotline (24 hours) (520) 624-0348 or
 (800) 553-9387
www.wingspan.org
 Administration of Resources and Choices Elder Abuse (520) 327-8250

Resources for Older Adults

Adult Protective Services (877) 767-2385
www.azdes.gov/common.aspx?menu=620&menuc=100&id=1708
 Casa de Esperanza (Green Valley) (520) 625-2273
www.casacanhelp.org/wp/
 Elder Shelter (Pager) (520) 566-1919
 Jewish Family and Children Services of Southern AZ (520) 795-0300
www.jfcstucson.org
 Pima Council on Aging (Advocacy, Ombudsman, etc.) (520) 790-7262
www.pcoa.org

Assistance with Pets

Hermitage Cat Shelter (520) 571-7839
www.hermitagecats.org
 Human Society of Southern AZ Safe Haven Animal Shelter (520) 327-6088,
www.hssaz.org Ext. 100
 Animal League of Green Valley (520) 625-3170
www.talgv.org/

Legal Assistance

Southern Arizona Legal Aid (520) 623-9465
www.sazlegalaid.org
 Lawyer Referral (520) 623-4625
www.pimacountybar.org/web/lawyer-referral-service-lrs
 UA Child and Family Law Clinic (closed summers) (520) 626-5232
 UA Immigration Law Clinic (closed summers) (520) 626-5232

Emerge! Center. Against Domestic Abuse www.emergecenter.org	(520) 792-4266 or (888) 428-0101
Emerge! Linea de Espanol	(520) 573-3637
Pima Council on Aging Legal Assistance/Referrals www.pcoa.org/legal-assistance/	(520) 790-7262
Mexican Consulate http://portal.sre.gob.mx/tucson/	(520) 885-5595
AZ Coalition Against DV Legal Hotline	(800) 782-6400

OTHER COMMUNITY RESOURCES

Childcare Resources

Angel Children's Center (therapeutic childcare) www.angelchildrenscenter.org	(520) 326-7135
Child and Family Resource & Referral www.cfraz.org	(520) 325-5778
Parenting Arizona www.parentingaz.org	(520) 319-1040

Immigrant Services

U.S. Citizenship and Immigration Services www.uscis.gov/portal/site/uscis	(520) 670-4624 or (800) 375-5283
Catholic Social Services Immigration and Citizenship Program 1010 or www.ccs-soaz.org/	(520) 623-0344, ext. (520) 670-0819
Pima County Bar Association www.pimacountybar.org	(520) 623-8258
Southern Arizona Legal Aid www.sazlegalaid.org	(520) 623-9465
UA Immigration Law Clinic (closed summers)	(520) 626-5232
Mexican Consulate http://portal.sre.gob.mx/tucson/	(520) 885-5595
Lutheran Legal Services—Refugee and Immigration Division www.lss-sw.org/refugee-immigration.asp	(520) 748-2300

Counseling/ Mental Health

Arizona Children's Association www.arizonaschildren.org	(520) 622-7611 or (800) 947-7611
Catholic Community Social Services www.ccs-soaz.org	(520) 623-0344
Center for Life Skills Development, LLC. www.lifeskillstucson.com	(520) 229-6220
Jewish Family and Children Services of Southern Arizona www.jfcstucson.org/counseling.htm	(520) 795-0300

Children to Children (grief counseling) www.tunidito.org/	(520) 322-9155
Community Partnership of Southern Arizona http://w3.cpsa-rbha.org/	(520) 318-6946 or (800) 771-9889
Elder Shelter & Later Life DV Services	(520) 327-2665 or (520) 623-3341
Esperero Family Center	(520) 326-8424
La Frontera Center www.lafrontera.org	(520) 838-3804
Las Familias www.lasfamilias.org	(520) 327-7122
Oasis Program (UA Campus Health) www.health.arizona.edu/webfiles/hpps_oasis_program.htm	(520) 626-2051
Our Family Services www.ourfamilyservices.org	(520) 323-1708
Reflection Family Services, Inc.	(520) 795-0981
Southern Arizona Center Against Sexual Assault www.sacasa.org/mentalhealthservices.htm	(800) 400-1001
Southern Arizona Child Advocacy Center www.soazadvocacy.org	(520) 243-6420
Southern AZ Mental Health Center (SAMHC) (24 hours) www.samhc.com	(520) 622-6000
Su Voz Vale/ Your Voice Counts www.sacasa.org/suvozvale.htm	(520) 434-0195
Wingspan Anti-Violence Project (24 hour) www.wingspan.org	(520) 624-0348 or (800) 553-9387
YWCA Women's Counseling Network www.ywcatucson.org/health_and_wellness.html	(520) 884-7810

Public Health Nursing

Public Health Nurses can help with a myriad of concerns including safety, pregnancy, community services, immunizations, parenting, family planning, communicable diseases, child care information, crisis intervention, and general health.

www.pimahealth.org/pubhealthnursing/index.html

- North Office, 3550 N. First Ave., Suite 300 (520) 243-2850
- South Office, 175 W. Irvington (520) 889-9543
- East Office, 6920 E. Broadway, Suite "E" (520) 298-3888
- Green Valley Office, 601 N. La Canada (520) 648-1626
- Ajo Office, 120 Estrella (520) 387-7206

Low Income Medical

El Rio Community Health Center www.elrio.org	(520) 792-9890
Planned Parenthood of Arizona www.plannedparenthood.org	(520) 884-5562

St. Elizabeth's of Hungary (520) 628-7871
 KidsCare – Arizona Health Insurance Program (877) 764-5437
www.azahcccs.gov/applicants/categories/KidsCare.aspx

Parenting Education

The resources listed below can offer assistance to parents who are facing challenging situations with their children. They offer support, counseling, and education.

Parent's Anonymous Family Lifeline
 (24 hour Hotline, parenting groups) (800) 352-0528
 Child Protective Services (24 Hours) (888) 767-2445
www.azdes.gov/child_protective_services
 Parent Aid (weekly in-home visits) (520) 798-3304
www.parentaid.org
 The Parent Connection (520) 321-1500
 (parenting classes, playgroups, support groups)
www.theparentconnectionaz.org

Community Shelters (Not Domestic Violence Specific)

Women and Children's Shelters

Casa De Los Ninos (children under 12) (520) 624-5600
www.casadelosninos.org
 Center for Juvenile Alternatives (teens 12-17) (520) 670-9040
www.openinn.org/programs/center-for-juvenile-alternatives
 Gospel Rescue Mission – Women and Children (520) 740-1501
www.grmtucson.com
 New Beginnings (24 hours) (520) 325-8800
www.nbwctucson.org
 Our Family Reunion House (teens 12-17) (520) 320-5122 or
www.ourfamilyservices.org/programs/prog016.html (800) 537-8696
 Salvation Army Hospitality House (24 hours) (520) 622-5411
www.thesalvationarmytucson.org/HospHouse.html

Men's Shelters

Gospel Rescue Mission (24 hours) (520) 740-1501
www.grmtucson.com
 Primavera Shelter – Men's Shelter (520) 623-4300
www.primavera.org/emergency_services.php
 Salvation Army Hospitality House (24 hours) (520) 622-5411
www.thesalvationarmytucson.org/HospHouse.html

FINANCIAL AND PUBLIC ASSISTANCE

Financial Assistance

Arizona Department of Economic Security (DES)

www.azdes.gov

Northside, 316 W. Ft. Lowell	(520) 293-0214
Downtown, 250 S. Toole	(520) 791-2732
Midtown, 1200 N. Country Club	(520) 881-4081
Southside, 3000 W. Valencia	(520) 578-8456
Southside, 195 W. Irvington	(520) 741-9751
Southside, 2760 S. 4th Ave	(520) 620-6616
Eastside, 5441 E. 22 nd St., #115	(520) 745-5802
Northwest, 3912 W. Ina Road, #224	(520) 744-5850

City of Tucson Housing Programs

Social Security Tucson Office 3500 N. Campbell

www.ssa.gov

Pima County Crime Victim Compensation

(counseling, lost wages, funeral expenses, medical bills)

www.pcao.pima.gov/vicwit.htm

(520) 791-5262
(800)772-1213 or
(520) 670-5890
(520) 740-5525

Rent/Mortgage/Utilities

AZ Housing & Prevention Services (rent, mortgage, utilities)

www.orgsites.com/az/azhousing/

Chicanos Por la Causa (various housing services)

www.cplctucson.com

Project P.P.E.P (rent, utilities)

www.ppep.org

Interfaith Community Services

(rent, utilities, door locks, prescriptions, travel)

www.icstucson.org

Pima County Emergency Assistance (emergency services referral listing)

www.pima.gov/CED/CS/ESN.html

Salvation Army S.A.F.E. House/Family Services

(rent, utilities, food boxes)

www.thesalvationarmytucson.org/SAFEFAMILYSVCS.html

St. Vincent de Paul Society (or contact local Catholic parish)

Tucson Indian Center (rent, utilities for Native Americans)

Tucson Urban League (rent, utilities-city residents only)

www.tucsonurbanleague.com

City of Tucson Housing Programs

(520) 498-4613
(520) 882-0018
(520) 622-3553
(520) 297-6049
(520) 792-1111
(520) 628-7837
(520) 884-7131
(520) 791-9522,
Ext2519
(520) 791-4171

Food/ Diapers

Women's Pregnancy Centers

(diapers, maternity clothes, prenatal care)

www.wpctucson.com

(520) 622-5774

Diaper Bank of Southern Arizona www.diaperbank.org	(520) 325-1400
Greater Littletown Human Resource Group (Food-County residence)	(520) 574-2263
Giving Tree Outreach Program (clothing, food boxes) www.thegivingtreeoutreach.org	(520) 320-5437
Life Resource Center (diapers, maternity clothes)	(520) 325-6041
Reachout for Life (diapers, Formula, baby items) www.reachoutforlife.org	(520) 321-4300
Tucson Community Foodbank www.communityfoodbank.com	(520) 622-0525

OFFENDER SERVICES

Arizona Center for Mind/Body Therapy	(520) 429-3727
Aztec Counseling Services www.aztecdui.com	(520) 297-1923
Cactus Counseling Associates, Center for Life Skills Development www.lifeskillstucson.com/	(520) 798-3659 (520) 229-6220
Counseling and Consulting Services www.counselingconsulting.org	(520) 882-0090
Our Family Services www.ourfamilyservices.org	(520) 323-1708
Fuerza Y Esperanza Counseling Services	(520) 295-0999
Marana Health Center www.maranahealthcenter.org	(520) 682-4111
Next Step Counseling www.nextstepcounseling.net	(520) 747-0405
Portable Practical Education Preparation www.ppep.org	(520) 792-5704
Reflection Family Services	(520) 795-0981

Notes

It is helpful to record the name of the agencies and people you speak with. It can help you in tracking contacts, and may assist you in remembering details during a difficult time.



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Victim Services Division
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 Tucson, AZ 85701
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